

FLEXRADIO PRODUCT BULLETIN

ISSUED: 05/18/2023 Effective: 6/1/2023

FLEX-6700 Product Bulletin - End-of-Manufacture (EOM)

After ten successful years on the market with the FLEX-6700, it has been determined that, effective 6/1/2023, FlexRadio will no longer manufacture the FLEX-6700 transceiver.

Our decision was driven by continued component shortages and end-of-life parts making deliveries unreliable.

We will continue to support, service and warranty any product sold from the backlog and regular software updates will be provided through the SmartSDR release cycle.

FlexRadio will continue to provide repairs for all products under warranty. In addition, FlexRadio will continue to offer repair services for all products no longer under warranty, until or unless parts are no longer available to perform the repairs for these products.

HelpDesk technical support for all FlexRadio products is always available to answer customer questions, assist with product configuration, and help diagnose problems. If assistance is needed, please visit https://helpdesk.flexradio.com/hc/en-us/requests/new to start a HelpDesk support ticket.