



## **FLEXRADIO SERVICE BULLETIN**

**ISSUED: August 8, 2025**

**SUBJECT: End of Repair Services for Maestro A and B models**

This service bulletin is to notify all customers and service partners that, due to the unavailability of critical replacement parts and components, FlexRadio will no longer be able to provide repair services for the Maestro A and B models, effective immediately.

This decision was made after careful consideration. It is due to the increasing difficulty in sourcing replacement parts for this product. It is also due to the advancements in newer product lines that offer enhanced features and improved reliability.

It is understood that this news may be disappointing, and any inconvenience is sincerely regretted. FlexRadio appreciates your loyalty and trust. It is highly recommended that you explore the Maestro C, which offers comparable or superior functionality to your current Maestro A or B model. You can find more information about these alternatives on the website: [Maestro Control Console for the FLEX-6000/8000/Aurora](#)

HelpDesk technical support for FlexRadio products is available to answer customer questions, assist with product configuration, and help diagnose problems. If assistance is needed, please visit <https://helpdesk.flexradio.com/hc/en-us/requests/new> to start a HelpDesk support ticket.