



**FLEXRADIO SERVICE BULLETIN
ISSUED: 06/07/2022**

Maestro (A) Service/Repair Announcement

As of 06/07/2022, due to limited parts availability for the product, FlexRadio can no longer guarantee repair services for the Maestro version "A" (power button on the top) product.

FlexRadio will continue to take service calls for this product via our support line to try to resolve issues for our customers. In addition, if a repair appears that it might be possible we will be happy to try, and issue a Return Materials Authorization (RMA).

However, if the actual issue turns out to be due to some of the parts that are no longer obtainable, we will unfortunately have to return the product.

FlexRadio will continue to provide repairs for all products under warranty. In addition, FlexRadio will continue to offer repair services for the Maestro version "B" (power button on the side) products no longer under warranty, until or unless parts are no longer available to perform the repairs for this product as well.

HelpDesk technical support for all FlexRadio products is always available to answer customer questions, assist with product configuration, and help diagnose problems. If assistance is needed, please visit <https://helpdesk.flexradio.com/hc/en-us/requests/new> to start a HelpDesk support ticket.